



PHYSICAL THERAPY

Anderson Dart, PT
Physical Therapist
Director

Jennifer Wikins, PT
Physical Therapist

Julie Maybach Royal, PT, MSPT
Physical Therapist

Karri Voskuhl, PT, DPT
Physical Therapist

David Kempf, PTA
Licensed Physical Therapist Assistant

Lou Cordle, PTA
Licensed Physical Therapist Assistant

OCCUPATIONAL THERAPY

Ellen Meekins, OTR/L, CHT
Occupational Therapist
Hand Therapist

52 West Shirley Avenue
Building B
Warrenton, VA 20186

Phone 540-347-2918

Fax 540-347-3869

www.broava.com

Getting Ready for Your Visit

- **Arrive twenty minutes prior to your scheduled appointment time for the initial evaluation only.**

This allows time to complete the necessary registration paperwork. Please feel free to register online by selecting the pre-registration/ medical history tab on the home page.

- **Bring all necessary items to complete the registration process.**

This includes the therapy prescription order, insurance card(s) and your driver's license.

- **Arrive properly dressed in athletic clothing and footwear.**

Please take advantage of our changing room and lockers that are provided for your convenience. Please wear shorts if you are referred for your back, hip, knee, ankle or foot. Please wear a t-shirt or tank top if you are referred for a neck or shoulder condition.

- **Provide 24 hours notice to cancel a scheduled appointment.**

If an appointment is not cancelled within the required time frame you will be subject to a \$10.00 cancellation fee. This fee also applies if you fail to arrive for a scheduled appointment. We ask that you call to cancel appointments during working business hours of 7am-8pm. Messages may be left with our answering service by calling our direct line for emergency/urgent matters that will restrict you from arriving for your appointment the next business day.

What to Expect

- **The therapy reception staff will verify your insurance benefits.**

Insurance benefits will be provided at the time of registration. As a courtesy, we will request any necessary insurance referrals or authorizations on your behalf. We encourage patients to verify insurance benefits with your carrier, as this is not a guarantee of payment. You are responsible for copayments at the time of service (if applicable).

- **Allow one hour per visit.**

Please expect an evaluation/consultation and treatment on your first appointment. Follow up visits will be approximately one hour long. Treatments begin promptly at the time of your appointment. Patient privacy (HIPPA) mandates that only the person being treated may be in the treatment area unless the patient is a minor or has a disability.